Moving Company Questionnaire

Company Name	
Phone Number	
Website	
Phone Number	
E-mail Address	
Primary Contact	
Reference Number	

Licensing, Insurance & Reputation

Are you a member of the BBB?	□Yes □No □Unknown
Are you a member of the AMSA?	□Yes □No □Unknown
Are you licensed with the FMCSA?	□Yes □No □Unknown
Do you have the appropriate state licensing?	□Yes □No License #:
Do you have a USDOT Number?	□Yes □No License #:

Move Costs

Estimate	\$:
What type of estimate is this?	□ Binding □ Non-binding □ Binding not to exceed
Is a deposit required before the move?	□ Yes □ No \$ or %:
How is a shipment weighed?	□ Weight □ Volume □ Time □ Distance
Do you have a shipment minimum?	□Yes □No Amount:
Amount due at time of pickup?	\$ or %:
Amount due at time of delivery?	\$ or %:
Is loading/unloading included?	\Box Loading \Box Unloading \Box None \$:
Is packing included?	□Yes □No \$:
Is furniture breakdown/setup included?	□ Yes □ No \$:
Do you have auto transport services?	□ Yes □ No \$:



Move Costs (con't)

Do you offer free storage?	□Yes □No Days:
Do you charge extra for packing supplies?	□Yes □No \$:
Do you charge to rent blankets, dollies, etc.?	□Yes □No \$:
Do you offer protection coverage?	□Yes □No \$:
Is loading/unloading included?	\Box Loading \Box Unloading \Box None \$:
Is packing included?	□Yes □No \$:
Is furniture breakdown/setup included?	□Yes □No \$:
Do you have auto transport services?	□Yes □No \$:
Given my home location/layout, will any of the following fees apply to me?	 Flight charge/Stair carry Shuttle charge Long haul/Long carry Other charges
Will I need to pay extra for these expense?	\Box Mileage \Box Tolls \Box Taxes \Box Other
Is there a fuel surcharge?	□Yes □No \$:
If I'm unable to sign for my shipment, are there redelivery or storage handling charges?	□Yes □No \$:
Will I save by booking early?	□ Yes □ No Time notice:

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How many days until my delivery is made?	□ 1-2 □ 3-6 □ 7-10 □ 11-15 □
Esimated percentage of claims for similar moves?	%

Is there anything else I should be aware of in terms of costs, fees, or other relevant areas?

